Spitzsteinhaus

Terms and conditions of Spitzsteinhaus

1 Registration and Identification

1.1. Hut Book entry

All overnight guests must sign the hut book on their arrival and eventually comply with further registration requirements. To make it easier to find injured or missed people, it is recommended to report the destination of the mountain tour and to report a telephone number in this book.

2 Claim for a sleeping place

2.1. Prior claim for a sleeping place

The following guest have priority for a sleeping place:

- Ill or injured people who cannot make it to the valley on their own or by transport.
- Members of rescue teams on duty.

2.2. Hygiene requirements

The use of a hut sleeping bag, or a sleeping bag and a Pillowcase, is obligatory in all sleeping places.

2.3. Booking and cancellation conditions

2.3.1. A maximum of 90% of the overall sleeping places can be booked in advance. We kindly ask you to book your sleeping place in advance through our online booking system. To secure your booking a valid credit card (Mastercard, Maestro, Visa, V-pay) must be indicated.

2.3.2. In case of a booking request for a sleeping place and the hut tenant's confirmation or approval for a near-term booking, an accommodation agreement comes into effect. Oral agreements and especially telephone calls are legally binding if no written form has been agreed.

2.3.3. If an individual or all sleeping places reserved by a guest according to point 1 are not used or cancelled, the following cancellation fees per sleeping place and night will be charged:

- A cancellation up to 20 days before the start of the stay: € 5 per person and night.
- A cancellation up to 5 days before the start of the stay: € 10 per person and night.
- A cancellation up to 1 day before the start of the stay: € 15 per person and night.
- A cancellation für children under 12 years costs € 5

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For groups of at least 10 persons 10% of the cancellation charges are for free until 9pm on the eve of the arrival date.

The cancellation date is defined as the date on which the hut guardian receives a written cancellation.

2.3.4. In case of cancellation charges (according to point 3.) the cancellation fees will be charged via the indicated credit card.

2.3.5. A cost-free cancellation is possible if a guest can prove that the ascent to the hut or the journey to the point of departure was not possible due to major force (e.g. mudslide). The hut guardian must be informed immediately!

2.3.6. All decisions regarding tours, mountains routes, weather and avalanche situation are in the responsibility of the guest. A liability of the hut tenant for damages of all kinds is excluded.

2.4. Overnight tariffs

2.4.1. Current overnight fees for members and non-members

The current overnight tariffs are – per night and person:

Übernachtungspreise auf dem Spitzsteinhaus für **AV Mitglieder**

	2 bed room	Shared room	Bed - camp
Adult (over 25 years.)	22,00 €	16,00 €	10,00 €
Junior (19 – 25 years)	22,00 €	16,00 €	8,00 €
Youth (7 – 18 years)	15,00 €	10,00 €	5,00 €
children (under 6 years)	15,00 €	5,00 €	0,00 €

Übernachtungspreise auf dem Spitzsteinhaus **für Nichtmitglieder**

	Zweibett-Zimmer	Mehrbett-Zimmer	Lager
Adult (over 25 years.)	34,00 €	28,00 €	22,00 €
Junior (19 – 25 years)	34,00 €	28,00 €	20,00 €
Youth (7 – 18 years)	27,00 €	22,00 €	17,00 €
children (under 6 years)	27,00 €	15,00 €	10,00 €

The fees must be paid in cash on site.

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In our twin rooms there is a bunk bed and a double bed. These rooms can accommodate up to four people, though only two people book and pay. The price in a twin room is twice as high as in a shared room. If more than two people sleep in the double room, the price for the most expensive and the third most expensive overnight guest will be charged according to our price list for twin rooms. The other guests only pay the local tax.

2.4.2. Contribution to infrastructure

Self-supply is permitted to members and equally treated persons only, and only in special pre-defined self-supply areas. Self-supplying guests are charged € 2,50 (single-day visitors) or € 5,– (overnight visitors) for using the hut's infrastructure. Children and young people up to the age of 18 are exempt from paying the infrastructure contribution. In general, it is not allowed to bring your own alcoholic beverages.

2.4.3. Overcrowding

There is no price reduction in case of overbooking.

3 First aid kit

Sufficient first aid equipment is provided by the hut tenant and placed in the hut entrance room.

4 Behaviour in the hut and its surroundings

4.1. Considerate behaviour and waste disposal

Every guest has to show a respectful behaviour in the hut and its surroundings to not disturb other people. The hut and its surroundings are to be kept clean. In order to protect the mountain environment, all guests should take their own waste back down into the valley to discard it there.

4.2. Rest period

In general, be silent in the hut from 10 pm to 7 am. Early birds still have to respect the night's rest.

4.3. Music and concerts

Playing music instruments is only allowed in agreement with the hut guardian. It is not allowed to charge entry fees for music presentations.

4.4. Radio, television and music devices

The use of radio, television and music devices is forbidden in common areas, sleeping areas and anywhere else in the hut. Listening to the weather and avalanche forecast as well as music devices with headphones outside night's rest hours form an exception. The hut team can pronounce exceptions for certain closed areas if an exception does not disturb guests in other rooms.

4.5. Smoking

Smoking is forbidden in the whole hut.

4.6. Behaviour in the sleeping areas

Cooking and eating in the sleeping areas is not allowed. Do not enter with mountain or ski boots. Handling with open flames (candle, gas stove and so on) is forbidden.

4.7. Behaviour in the case of space shortage

If there is space shortage in the guest rooms, reservation of seated places is not allowed. Please show consideration for waiting guests.

4.8. Pets to be taken with you

Pets are prohibited in bedrooms with strangers.

If pets are brought into your own room,

- an additional infrastructure fee of 10, - € per night will be charged
- they are only allowed to enter the hut cleaned and dry
- For hygienic reasons, these must not lie in bed or on the AV blankets - a corresponding pet blanket must be carried by the pet owner.

4.9. Damage

Guests bear the costs for all careless or deliberate damage to the hut and its establishment. Parents and persons accompanying children are responsible for them and their behaviour.

5 Supervision, complaints

5.1. House rules

The hut team implement domiciliary right.

5.2. Violation of the hut regulations

Anyone who does not respect the hut regulations can be asked to leave the hut.

5.3. Handling of complaints

Claims and complaints should be settled on the spot. If this is not possible send a complaint in written form to the hut team.